

The Orin C. Hutchcraft Quality Service Award



Recognition by one's peers is among the highest of achievements. This distinguished award is bestowed annually by the Illinois Movers' and Warehousemen's Association to give recognition to a person who best personifies "***dedication and superior service above and beyond the call of duty as a member of the moving and storage industry of Illinois.***"

Eligibility: Nominee must be an employee of a current IMAWA member (or retired from IMAWA member). Members include both mover members and associate members. Any member employee may qualify for nomination (consideration is not limited to management personnel). Nominations from previous years may be submitted again.

Criteria: Among other things, the committee shall consider the nominee's individual tenure (length of employment) and reputation in the moving and storage industry, the nominee's individual community and charitable activities, and the nominee's personal active participation in the Illinois Movers' and Warehousemen's Association. Quality service toward a member's own customers is ordinary and expected. Of particular importance for this award are activities "above and beyond the call of duty" that have contributed to the positive public perception of the moving and storage business and the improvement of the industry as a whole.

Judging: All nominations will be submitted to the Awards Committee in care of the Illinois Movers' and Warehousemen's Association. The decision of the committee is final.

Important Note: To preserve the integrity of this important award, the Award Committee reserves the right to withhold this award if no candidates of sufficient merit are nominated.

Deadline for nominations: February 1



932 South Spring Street
Springfield, IL 62704-2725
Phone 217-585-2470
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Historical Perspective

Orin C. Hutchcraft Quality Service Award

Orin C. Hutchcraft (now deceased) had an industry-wide reputation for demanding top quality in everything he did, and it's well known among the veterans of our Association that customer service was one of the most important phrases in his vocabulary. As a charter member of IMAWA, member of the Board of Directors for many years, past president, and untiring volunteer, Orin made more contributions to the Association and Tariff Bureau than can ever be counted.

To perpetuate the values in which he believed and to recognize his many contributions to IMAWA and to the moving industry, we have named this distinguished award as a tribute to Orin C. Hutchcraft.

Past Quality Service Award Winners:

- 1992 - **Orin C. Hutchcraft**, Partner, Hutchcraft Van Service, Urbana
- 1993 - **Joseph McAleer**, V.P. Sales, Pickens-Kane Moving & Storage, Chicago
- 1994 - **Char Damery**, Office Manager, Federal/Johnson Moving & Storage, Decatur
- 1995 - **Harry R. Swift**, Hillier Storage & Moving, Springfield
- 1996 - **Patricia Smith McLaughlin**, Exec. Director (retired 2018), Illinois Movers' & Warehousemen's Assn.
- 1997: **Kenneth Barling**, Founding Owner, Kenney's Delivery Service, Bloomington
- 1998: **John Sorenson**, Suburban Moving & Storage, Lisle
- 1999: **Ted Boyer**, Boyer-Rosene Moving & Storage, Arlington Hts.
- 2000: **Donald H. Maaks**, Johnson Transfer & Fuel Co., Bloomington
- 2001: **Charles A. Puscheck**, Prager Moving & Storage Co., Naperville
- 2002: **Bruce Anthony**, Trans Advantage, Inc., St. Louis/Batavia
- 2003: **Thomas F. Paisley**, Underfanger Moving & Storage, Inc., Springfield
- 2004: **Jerry Clifton**, Clifton Moving & Storage, Inc., Decatur
- 2005: **Bill Hallett & Jack Hallett**, Hallett & Sons Expert Movers, Summit
- 2006: **Carl G. Carlson**, Berryman Transfer, Joliet
- 2007: (no award was given)
- 2008: **Richard Olsen, Jr.**, Olsen Brothers, Rolling Meadows
- 2009: **Mike O'Mara**, O'Mara Moving & Storage, Freeport
- 2010: **Sue Shippert**, Shippert's Moving & Storage, Dixon
- 2011: **Shirley Marx**, New World Ltd., Chicago
- 2012: **William N. Stevenson**, Stevenson Transfer, Inc., Ottawa
- 2013: (no award was given)
- 2014: **Maureen Beal**, National Van Lines, Broadview
- 2015: (no award was given)
- 2016: **Pat Johnson**, National Forwarding, Broadview
- 2017: (no award was given)
- 2018: (no award was given)
- 2019: **Chris Kucharski**, Hollander International Storage and Moving Company, Inc., Elk Grove Village
- 2020: **Mike Marchese**, Blackhawk Moving & Storage, Sycamore

You are invited to submit a nomination for this prestigious award.



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Orin C. Hutchcraft Quality Service Award Nomination Form

Nomination deadline: February 1

The winner will be announced at the annual convention.

About the candidate:

<i>Name</i>	
<i>Company</i>	
<i>Address</i>	
<i># Years in M & S Industry</i>	
<i>Candidate's Previous Employers</i>	
<i>Positions candidate held during career</i>	

Based on the criteria described on page 1, please tell us the reasons you think your nominee should win this award. Use another page if needed, or e-mail your nomination to IMAWA: imawa@imawa.com. Letters of support from others are welcome. We can open Word or Adobe or Publisher files as attachments to e-mail. YOU'RE WELCOME TO CALL IMAWA FOR HELP WITH WORDING: 217-585-2470.

About You:

<i>Your Name</i>	
<i>Your Company</i>	
<i>Your Phone</i>	<i>Your Email</i>
<i>How do you know candidate</i>	