

**Illinois Movers' and Warehousemen's Association**

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**Do not ever hire any mover based solely on an internet survey form!** An in-house visit will give you a better written estimate, and you can get a better feel for the company. Make sure the mover is licensed, has a physical address, and more than just a cell phone or e-mail so you are protected!

Contact us—we're glad to help you!

Visit our website at [www.imawa.com](http://www.imawa.com) for information on *How to Choose a Mover, Moving Tips, Packing Tips, the Illinois Commerce Commission's "Consumer's Guide to Moving in Illinois,"* and other useful guidance to help you make good decisions about your move.

**For moving and storage within Illinois,** contact the **Illinois Commerce Commission** to verify if a mover is legally permitted and licensed to provide moving and storage service and to determine its complaint history: 217-782-6448. [www.icc.illinois.gov](http://www.icc.illinois.gov).

**Moving across the state line?** Visit the FMCSA's consumer site at [www.protectyourmove.gov](http://www.protectyourmove.gov) to determine the mover's license and complaint status and to read important information about interstate moving service.



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Size to fit in letter-sized envelope (1/3 page)



Congratulations on doing your homework!!

The mover from whom you have just received your moving cost estimate is a member of the **Illinois Movers' and Warehousemen's Association**. That means that unlike many fly-by-night moving companies, this moving company is accountable.

**As a condition of membership in IMAWA, all members must**

- Be fully licensed for the services they provide.
- Agree to observe a Code of Ethics committing to provide professional, reliable services.
- Provide IMAWA with proof of continuous workers' compensation coverage; and
- Attend a "Compliance 101" class to make sure they understand the laws, rules, and regulations for household goods moving and storage in Illinois.

Although membership in the IMAWA is not a guarantee that every aspect of your move will be flawless, you can be assured that the IMAWA member with whom you choose to do business is expected to provide the most professional, efficient service available, using only the safest equipment and most qualified, reliable employees.

Use the handy resources on the flip side of this card to check license status and complaint history of any mover you are considering, and feel free to contact our office if we may assist you in any way.

Have a good move!