<u>NEW RULE IS APPROVED</u>: Hourly vs. Weight-mileage Rates for Illinois intrastate household goods movers

One of the most frequently asked questions about residential moving within the State of Illinois concerns when a mover may charge by the hour and when the mover <u>must</u> use weight-mileage rates.

Effective March 1, 2004, these are the rules:

Hourly rates may be applied for moves

• <u>where the distance from the point of</u> <u>origin to the final destination is not more</u> <u>than 35 miles</u>

<u>OR</u>

• <u>NEW: for moves which begin and</u> end wholly within the area covered by the counties of Cook, DuPage, Kane, Kendall, Lake, McHenry, and Will.

Except for the moves that take place wholly within the seven specified counties, <u>moves exceeding 35 miles in distance</u> (from origin to destination) must be transported on a <u>weight-mileage basis</u>.

Important Notes:

- No other rate application rules have changed. Rate exempt areas still are only 10 mile radius of incorporated city or village — rate exempt areas have <u>NOT</u> been extended to include the entire collar county area.
- 2. You still must issue a written estimate on every move, provide the ILCC's Consumer Guide to Moving in Illinois, and provide an inventory for all weight-mileage moves and <u>all</u> moves going into storage (SIT and permanent storage).
- 3. All residential household goods movers must charge according to the rates filed in their tariffs. The "35 miles" and "collar county" applications are considered to be the <u>maximum</u> distance for which a mover may apply hourly rates. <u>As long as the mover</u> <u>publishes the details in its tariffs</u>, it has the discretion to apply hourly rates on <u>shorter</u> distances than those provided in the description above (or even waive hourly rates entirely). <u>Under no circumstances</u>, however, may a mover charge hourly rates for distances <u>exceeding</u> those described above.

The Illinois Commercial Transportation Law provides that violations of these regulations may be subject to civil penalties not to exceed \$1,000 per violation.

ILCC staff has been instructed to issue citations for violations that come to their attention through complaints or mediations.

<u>For the record</u>, because all our members know better and are expected to conduct business in an ethical manner, IMAWA staff <u>will not excuse or cover up</u> rate violations that come to our attention and will forward the information to the ILCC as a complaint.

Remember, the State needs money. Pay attention to the rules to avoid helping shore up the ailing budget.

